

**Subject : Elective-V : Organizational Development & Change Management
(Human Resource Management)**

Day : Friday

Date : 16/12/2016

S.D.E.



Time : 02.00 P.M. TO 05.00 P.M.

Max Marks : 70 Total Pages : 1

N.B.:

- 1) Attempt **ANY FOUR** questions from Section – I and attempt **ANY TWO** questions from Section – II.
 - 2) Answers to both the sections should be written in the **SAME** answer book.
 - 3) Figures to the right indicate **FULL** marks.
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SECTION – I

- Q.1** Discuss any two models which can be used as a frame work for planning and executing organizational change. [10]
- Q.2** Discuss in detail Team-building interventions. [10]
- Q.3** What is Organization Development? What are the major beliefs that characterize organizational development? [10]
- Q.4** Discuss the importance of Action Research in Organizational Development. [10]
- Q.5** Discuss the different issues in client – consultant relationship in Organizational Development. [10]
- Q.6** Write short notes on **ANY TWO** of the following: [10]
- a) Total Quality Management
 - b) Group diagnostic meeting
 - c) Schien’s cultural analysis

SECTION – II

- Q.7** Due to increasing competition your organization is facing financial problems. Develop planned strategy interventions for improving the conditions. [15]
- Q.8** As a personnel manager of a multi-speciality private hospital, you have a discouraging task of not only stopping the high attrition rate among the nurses but also trying to improve the ill effect of monotony and stress that comes with the nature of nurse’s job. What strategies would you adopt to improve the quality of work-life among your nurses so as to make their job more enriching? [15]
- Q.9** Enumerate and explain where Self Managed Teams can be useful in the manufacturing sector. [15]