Subject : Knowledge Management

Day : Saturday

S.D.E. |||||||||||||||||||||||
30314

Time : 02.00 P.M. TO 05.00 P.M.

Date : 11/06/2016

Max Marks : 70   Total Pages : 1

N.B:
1) Attempt **ANY THREE** questions from Section-I and **ANY TWO** From Section -**II**.
2) Figures to the right indicate **FULL** marks.
3) Both the sections should be written in the **SAME** answer book.

SECTION-I

Q.1   Define knowledge and types of knowledge.   **(14)**

Q.2   Explain Knowledge Management drivers.   **(14)**

Q.3   Explain any four challenges in Knowledge Management and elaborate.   **(14)**

Q.4   Discuss Knowledge Management life cycle.   **(14)**

Q.5   Explain Nonaka's model.   **(14)**

SECTION-II

Q.6   How Internet services are utilized in Knowledge Management.   **(14)**

Q.7   A leading commercial bank operating all over India wants to develop DSS to monitor existing loan portfolio. Discuss the decision applications of DSS.   **(14)**

i) Database   ii) Sample queries

Q.8   State assumptions and give an illustrative Knowledge Management model for vendor analysis.   **(14)**

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