

**Bharati Vidyapeeth
(Deemed to be University), Pune**

School of Distance Education

Name of the Assignment Setter:		Dr. Mrs. S.S. Gulavani			
Course:	MCA	Class:	MCA (SEM-IV)	Semester:	IV
Subject:	Knowledge Management (08-B)				
Q.1)	Attempt ANY ONE of the Following (1000 Words)				(10)
	a)	What is Knowledge Management ? Discuss techniques of Knowledge Management.			
	b)	Discuss process of Knowledge Management with suitable diagram.			
Q.2)	Attempt ANY TWO of the Following (800 Words)				(12)
	a)	What is organizational knowledge? Discuss different components of organizational knowledge.			
	b)	Explain pillars of Knowledge Management with suitable diagram.			
	c)	Explain different reasons to use Knowledge Management tools in ECommerce.			
	d)	Discuss similarities between Total Quality Management and Knowledge Management. Also explain relationship between Total Quality Management and Knowledge Management.			
Q.3)	Write Short Notes on (ANY TWO)				(08)
	a)	Scope of Knowledge Management			
	b)	Significance of Knowledge Management			
	c)	Difficulties of Knowledge Management			
	d)	Role of Knowledge Management (KM) in Supply Chain Management			
